

# Publication list - Dr. Jurgen Willems

## OVERVIEW

- Google Scholar** <http://scholar.google.com/citations?user=MoTZ0KgAAAAJ>  
(Practice and scientific output)
- ORCID** <http://orcid.org/0000-0002-4439-3948>  
(Scientific peer-reviewed output)
- Research Gate** [https://www.researchgate.net/profile/Jurgen\\_Willems](https://www.researchgate.net/profile/Jurgen_Willems)  
(Open-source and ongoing projects)

## PEER-REVIEWED ARTICLES

### 2018

- Raeymaeckers, P., Vermeiren, C., Noel, C., Van Puyvelde, S. & Willems, J. 2018. The Governance of Public-Nonprofit Service Networks: a Comparison Between three Types of Governance Roles. ***Voluntas: International Journal of Voluntary and Nonprofit Organizations***. Publish online before print: DOI: 10.1007/s11266-017-9920-7
- Crispeels, T., Willems, J., & Scheerlinck, I. 2018. Public-Private Collaborations in Drug Development: Boosting Innovation or Alleviating Risk? ***Public Management Review***. 20(2): 273-292. DOI: 10.1080/14719037.2017.1302247
- Willems, J., & Ingerfurth, S. 2018. The quality perception gap between employees and patients in hospitals. ***Health Care Management Review***. 43(2) 157-167. DOI: 10.1097/HMR.0000000000000137

### 2017

- Willems, J., Andersson, F.O., Jegers, M., & Renz, D. O. 2017. A coalition perspective on nonprofit governance quality: Analyzing dimensions of influence in an exploratory comparative case analysis. ***Voluntas: International Journal of Voluntary and Nonprofit Organizations***. 28(4): 1422-1447. DOI: 10.1007/s11266-016-9683-6
- Willems, J., & Dury, S. 2017. Reasons for not volunteering: Overcoming boundaries to attract volunteers. ***Service Industries Journal***. 37 (11-12): 726-745 (Special issue: Nonprofit Services - Part 1) DOI: 10.1080/02642069.2017.1318381
- Willems, J., Waldner, C. J., Dere, Y I., Matsuo, Y., & Högy, K., 2017. The role of formal third-party endorsements and informal self-proclaiming signals in nonprofit reputation building. ***Nonprofit and Voluntary Sector Quarterly***. 46(5): 1092-1105. DOI: 10.1177/0899764017720770
- Bidee, J., Vantilborgh, T., Pepermans, R., Willems, J., Jegers, M., & Hofmans, J. 2017. Daily motivation of volunteers in healthcare organizations: relating team inclusion and intrinsic motivation using self-determination theory. ***European Journal of Work and Organizational Psychology***. 26(3): 325-336. DOI: 10.1080/1359432X.2016.1277206

Sundermann, L., Boenigk, S., & Willems, J. 2017 Under Blood Pressure - Differentiated versus Undifferentiated Marketing to Increase Blood Donations. *International Review on Public and Nonprofit Marketing*. 14(3): 321-340. DOI: 10.1007/s12208-017-0174-2

## 2016

Faulk, L., Willems, J., Johnson, J., & Stuart, A. 2016. Network connections and competitively awarded funding: The impacts of board network structures and status interlocks on nonprofit organizations' foundation grant acquisition. *Public Management Review*. 18(10):1425–1455. DOI: 10.1080/14719037.2015.1112421

Willems, J., Jegers, M., & Faulk, L. 2016. Organizational effectiveness reputation in the nonprofit sector. *Public Performance and Management Review*. 39(2): 476–497. DOI: 10.1080/15309576.2015.1108802

Willems, J. 2016. Building shared mental models of organizational effectiveness in leadership teams through team member exchange quality. *Nonprofit and Voluntary Sector Quarterly*. 45(3): 568–592. DOI: 10.1177/0899764015601244

Willems, J., 2016. Organizational crisis resistance: Examining leadership mental models of necessary practices to resist crises and the role of organizational context. *Voluntas: International Journal of Voluntary and Nonprofit Organizations*. 27(6): 2807–2832. DOI: 10.1007/s11266-016-9753-9

Dury, S., Willems, J., De Witte, N., De Donder, L., Buffel, T., & Verté, D. 2016. Municipality and neighborhood influences on volunteering in later life. *Journal of Applied Gerontology*. 35(6): 601–626. DOI: 10.1177/0733464814533818

Valéau, P., Willems, J., & Parak, H. 2016. The effect of attitudinal and behavioral commitment on the internal assessment of organizational effectiveness: A multilevel analysis. *Voluntas: International Journal of Voluntary and Nonprofit Organizations*. 27(6): 2913–2936. DOI:10.1007/s11266-016-9703-6

## 2015

Willems, J., Van Puyvelde, S., Jegers, M., Vantilborgh, T., Bidee, J., & Pepermans, R. 2015. Exploring board interlocking behavior between nonprofit organizations. *Annals of Public and Cooperative Economics*. 86(1): 73–88. (Special issue: Governance of non-profit and non-governmental organizations - Within and between organization analysis) DOI: 10.1111/apce.12067

Willems, J. 2015. Individual perceptions on the participant and societal functionality of non-formal education for youth: Explaining differences across countries based on the Human Development Index. *International Journal of Educational Development*. 44: 11–20. DOI: 10.1016/j.ijedudev.2015.07.003

Crispeels, T., Willems, J., & Brugman, P. 2015. The relationship between organizational characteristics and membership of a biotechnology industry board-of-directors-network. *Journal of Business and Industrial Marketing*. 30(3/4): 312–323. DOI: 10.1108/JBIM-11-2012-0222

Van Puyvelde, S., Huybrechts, G., Willems, J., Jegers, M., Bidee, J., Vantilborgh, T., & Pepermans, R. 2015. Optimal membership size and the governance of grassroots associations, *Social Science Journal*, 52(2): 141–147. DOI:10.1016/j.soscij.2014.11.002

## 2014

Willems, J., Boenigk, S., & Jegers, M. 2014. Seven trade-offs in measuring nonprofit performance and effectiveness. *Voluntas: International Journal of Voluntary and Nonprofit Organizations*, 25(6): 1648–1670. DOI: 10.1007/s11266-014-9446-1

- Willems, J. 2014. Antecedents or effects of being a manager in the nonprofit, public or private sector. ***Nonprofit Management & Leadership***, 25(2): 183–189. DOI: 10.1002/nml.21119
- Vantilborgh, T., Bidee, J., Pepermans, R., Willems, J., Huybrechts, G., & Jegers, M. 2014. Effects of ideological and relational psychological contract breach and fulfillment on volunteers' work effort. ***European Journal of Work and Organizational Psychology***, 23(2): 217–230. DOI: 10.1080/1359432X.2012.740170

## 2013

- Willems, J. & Walk, M. 2013. Assigning volunteer tasks: The relation between task preferences and functional motives of youth volunteers. ***Children and Youth Services Review***, 35(6): 1030–1040. DOI: 10.1016/j.childyouth.2013.03.010
- Vantilborgh, T., Bidee, J., Pepermans, R., Willems, J., Huybrechts, G., & Jegers, M. 2013. Revisiting the relationship between personality and psychological contracts: A moderated mediation model explaining volunteer performance. ***Social Service Review***, 87(1): 158–186. DOI: 10.1086/669825
- Vantilborgh, T., Bidee, J., Pepermans, R., Willems, J., Huybrechts, G., & Jegers, M. 2013. From "getting" to "giving": Exploring age-related differences in perceptions of and reactions to psychological contract balance. ***European Journal of Work and Organizational Psychology***. 22(3): 293–305. DOI: 10.1080/1359432X.2012.721354
- Bidee, J., Vantilborgh, T., Pepermans, R., Huybrechts, G., Willems, J., Jegers, M., & Hofmans, J. 2013. Autonomous motivation stimulates volunteers' work effort: A self-determination theory approach to volunteerism. ***Voluntas: International Journal of Voluntary and Nonprofit Organizations***. 24(1): 32–47. DOI: 10.1007/s11266-012-9269-x
- Deyaert, J., Willems, J. & Mortelmans, D. 2013. The rise of the New Volunteer: A longitudinal study at the Scouts and Guides Movement in Flanders, ***Tijdschrift voor Sociologie***, 34(2):149–170. (original title in Dutch: De opkomst van de Nieuwe Vrijwilliger. Een longitudinale studie bij Scouts en Gidsen Vlaanderen)

## 2012 (Year of PhD Graduation)

- Willems, J., Huybrechts, G., Jegers, M., Vantilborgh, T., Bidee, J., & Pepermans, R. 2012. Volunteer decisions (not) to leave: Reasons to quit versus functional motives to stay. ***Human Relations***. 65(7): 883–900. DOI: 10.1177/0018726712442554
- Willems, J., Van den Bergh, J., & Deschoolmeester, D. 2012. Analyzing employee agreement on maturity assessment tools. ***Knowledge and Process Management***. 19(3): 142–147. DOI: 10.1002/kpm.1389
- Willems, J., & Jegers, M., 2012. Social movement structures in relation to goals and forms of action: An exploratory model. ***Canadian Journal of Nonprofit and Social Economy Research***. 3(2): 67–81.
- Willems, J., Huybrechts, G., Jegers, M., Weijters, B., Vantilborgh, T., Bidee, J., & Pepermans, R. 2012. Nonprofit governance quality: Concept and measurement. ***Journal of Social Service Research***. 38(4): 561–579. DOI: 10.1080/01488376.2012.703578

## 2009 - 2011

- Vantilborgh T., Bidee, J., Pepermans, R., Willems, J., Huybrechts, G., & Jegers, M. 2011. Volunteers' psychological contracts: Extending traditional views. ***Nonprofit and Voluntary Sector Quarterly***. 41(6):1072–1091. DOI: 10.1177/0899764011427598

Vantilborgh, T., Bidee, J., Pepermans, R., Willems, J., Huybrechts, G., & Jegers, M. 2011. A new deal for NPO governance and management: Implications for volunteers using psychological contract theory. *Voluntas: International Journal of Voluntary and Nonprofit Organizations*, 22(4): 639–657. DOI: 10.1007/s11266-011-9200-x

McCormack, K., Willems, J., Van den Bergh, J., Deschoolmeester, D., Willaert, P., Stemberger, M., Skrinjar, R., Trkman, P., Ladeira, M.B., Valadares de Oliveira, M., Vuksic, V., & Vlahovic, N. 2009. A global investigation of key turning points in business process maturity. *Business Process Management Journal*. 15(5): 792–815. DOI: 10.1108/14637150910987946

#### PRACTICE-ORIENTED PUBLICATIONS, OPEN-SOURCE, IN BOOKS, AND PROCEEDINGS

Ingerfurth, S., Andersson, F. O., & Willems, J. 2018. Entrepreneurship im Krankenhaussektor, In: Pfannstiel M., Da-Cruz P., Rasche C. (eds) *Entrepreneurship im Gesundheitswesen* I. Springer Gabler, Wiesbaden. DOI: 10.1007/978-3-658-14779-2\_4

Willems, J. 2017. Citizen participation and coproduction across countries: The case of parent participation in education. DOI: 10.13140/RG.2.2.12901.40162. Available [here](#).

Willems, J., Van den Bergh, J., & Viaene, S. 2017. Smart City Projects and Citizen Participation: The Case of London. In: Andeßner, R., Greiling, D., Vogel, R. (ed.): *Public Sector Management in a Globalized World*; Part of the series NPO-Management, pp. 249–266; DOI: 10.1007/978-3-658-16112-5\_12

Willems, J., Mazurkiewicz, D. Haileselasse, H.N., Cuesta Mora, M.C. Do privacy issues matter in citizen participation? An experiment in the context of Smart City apps. DOI10.13140/RG.2.2.20576.79361. Available [here](#).

Willems, J., Jegers, M., Vantilborgh, T., Bidee, J. & Pepermans, R. 2015. Nonprofit leadership team alignment: A literature review. Available at SSRN: <http://ssrn.com/abstract=2595629>

Crispeels, T., Huculeci, R., Willems, J., & Scheerlinck, I. 2013. Strategic and innovation networks in the Flanders biotechnology industry, 2nd Edition. In N. Pfefferman, T. Minshall, & L. Mortara (eds.), *Strategy and Communication for Innovations* (pp. 85–100). New York City, NY: Springer Publishing. DOI: 10.1007/978-3-642-41479-4\_6

Willems, J., & Jegers, M. 2012. Analysing board-director networks as small worlds: Theory and applications. In Guido Erreygers and Mieke Vermeire (Eds.) *Macroeconomics and Beyond - Essays in Honour of Wim Meeusen*. Antwerp – Apeldoorn, Garant, p. 260–279.

Willems, J. 2012. Nonprofit governance and effectiveness: Beyond the organizational perspective. *Accountancy & Bedrijfskunde*. 32(8), 28–35.

Huybrechts, G., Willems, J., Jegers, M., Bidee, J., Vantilborgh, T. & Pepermans, R. 2011. Signaling managerial objectives to elicit volunteer effort. In Petrosyan, L.A., Zenkevich, N.A. (eds.), *Contributions to game theory and management* (vol. IV), SpbU, Sint-Petersburg, 2011 (p. 231-240), ISBN 978-5-9924-0069-4.

Willaert, P., Van den Bergh, J., Willems, J., & Deschoolmeester, D. 2007. The process-oriented organization: A holistic view. Developing a framework for business process orientation maturity. Proceedings of the 5<sup>th</sup> International BPM Conference 2007, Brisbane, September, p. 24–27.

- Viaene, S., & Willems, J. 2007. Corporate performance management: Beyond dashboards and scorecards. *Journal of Performance Management*. 20 (1): 13–32.
- Van den Bergh, J., Willaert, P., Willems, J., & Deschoolmeester, D. 2007. BPO at a Belgian energy distributor. In McCormack, K. Business Process Maturity: Theory and Application.
- Viaene, S., & Willems, J. 2006. Corporate Performance Management: Early warning en meer. In Vlaamse Management Associatie. *Management Jaarboek* 2006. [Dutch]

PUBLIC DEBATE

**Society's Growing Need for Non-Formal Education** – By Jurgen Willems  
As participant and alumnus of the 6<sup>th</sup> Lindau Nobel Prize Meeting on Economic Sciences, Lindau, 2017)  
<http://www.lindau-nobel.org/blog-societys-growing-need-for-non-formal-education/>

**Debate: Should Public Management Research be More Interdisciplinary?** By Jurgen Willems, in *Public Money and Management*. (2016) 36(2): 76–78.  
<https://doi.org/10.1080/09540962.2016.1118924>

**Some thoughts on applying for Third Party Funding (DFG) as Post-Doc in German Academia.** – By Jurgen Willems  
As participant in a panel discussion at the University of Hamburg on applying as post-doc for third-party funding  
<https://www.linkedin.com/pulse/some-thoughts-applying-third-party-funding-dfg-post-doc-willems-1/>