

REFINITIV WORKSPACE

SYSTEM REQUIREMENTS

Workspace 1.10 or higher

The list of system requirements that users must meet to install and run Refinitiv Workspace on a personal computer, where the operating system is either Microsoft Windows or Apple macOS.

APPLICATION			
Component	Recommended		Minimum
	Single-screen	¹ Multi-screen	
Processor	Intel i7 or faster processor		Intel i5
Windows OS	Windows 10 64-bit		Windows 7 64-bit (Aero) or higher
macOS	macOS: 10.13 (High Sierra) or higher		
Memory	8 Gb	16 Gb	4 Gb
Hard Disk	SSD, 3 GB free disk space or higher		1 GB free disk space
Display Settings	1280 x 1024 x 32-bit or higher		Web-based Workspace only: 1024 x 768 x 32-bit
Web Browser	² Refinitiv Workspace runs on the latest stable release of the following browsers: Google Chrome, Apple Safari		
Virtual Desktop Infrastructure	³ Support is based on the ability of VDI platforms to continuously meet the minimum system requirements.		
Microsoft Office support	^{4,5} ■ 2013, version 15 ■ 2016, version 16 (+KB3114374, +KB4461542) ■ 2019, version 16 ■ 365, version 16		

¹ With Advanced Monitoring - multiple screens, running different applications.

² Workspace may run on other releases of these browsers, but you might not be able to use all features.

³ Refinitiv currently provides limited testing support and technical advice on Citrix VDI solutions. However, customers deploying a VDI solution should consider the following when deploying, updating, and running Workspace:

- The impact of network latency and equipment used.
- The potential for virtualization machines to adversely affect performance for end users.

⁴ Workspace supports 32-bit and 64-bit versions of Microsoft Office (for Windows only).

⁵ Microsoft Office is unsupported:

- On Windows, if it is installed through Windows Store.
- On macOS, at this time.

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